

THE PEOPLE ARE THE “KEY” AT QUEENSWAY CARLETON HOSPITAL



Denis Binette first came to Queensway Carleton Hospital as a student, completing part of his clinical rotation for the Respiratory Therapy Program at Algonquin College. He liked the hospital so much, he never left. Eighteen years later, Denis is now the Manager of Diagnostic Imaging, a position he was promoted to earlier this year. “When I came to the Queensway, it was just a really good fit for me. I liked the people, I liked the hospital, I liked what we were doing. This was the place to be.”

It’s those people that Denis has met over the years that he really loves working with. “It’s a great atmosphere, a great environment, and even though we grow every single year, there are still a lot of faces that you know in the hallways. That’s the key to this place: the people.”

Denis spent about ten years doing shift work as a Respiratory Therapist, before being promoted to Senior RT. “Doors just opened after that. I think when you show some initiative, and you feel like you’re part of something bigger, those things help with your progression at the hospital. I’ve been Manger of Cardiopulmonary Services for the last two and a half years, and now this opportunity to be the Manager of Diagnostic Imaging came up. It’s perfect.”

What was memorable to Denis is not a specific moment, but an overall feeling he has about the hospital itself. “One of my favorite aspects of any job I’ve had here is the chance to show this place off,” Denis starts. “We’ve seen an incredible amount of growth over the years, and the one thing that always resonates whenever I’m showing students, staff or patients around is how proud I am to be a part of it. Diagnostic Imaging, Cardiopulmonary and Respiratory Therapy have all benefited from expanded facilities and technology.” Within the last decade the Diagnostic Imaging department has benefitted from a new MRI machine, which was brought in through the roof in 2004. “When I look back at the space each of these groups had to work with ‘back in the day’ it seems a distant memory to recall just how little space we had.”

Denis believes that this hospital stands true to its mission statement to be the hospital of choice. “I think that in itself says so much because this really is the place that you want to be in. We’re open and accepting, and we’re trailblazers in many fields. This is absolutely the hospital of choice to work at.”

His time at QCH has taught him countless lessons, many of which are really important to him. “Standing up for what you believe in, having integrity, doing what you say you’re going to do. We’re accountable to each other to be able to do something when you say you are. That’s really important, to be there, be present and be able to help out.”

When he began as an RT, Denis formed relationships all over the hospital very quickly, from the ICU to Emergency, because he had to be so many places as part of his job. “In every aspect of this organization, you touch other people’s lives every day. So I think it’s the people around here that make that difference.”

Choosing one word to describe Queensway Carleton Hospital was easy. “It’s family,” Denis states, explaining the word he chose. “I really think that we are. We work closely with each other, and we rely on each other.” Denis has certainly noticed this with the people he’s worked with over the years as he’s gotten to know them, both professionally and personally. “Being able to go to them, be it professionally or at other moments, and have that relationship already established, is important when working as a team.”

His eighteen years at Queensway Carleton Hospital have been a great big piece of his life. “It’s been incredibly rewarding professionally. From a personal point of view, I’ve had my child here. I wouldn’t want to be anywhere else.”



Denis Binette by the CT scanner in the Diagnostic Imaging department