



“Our daughter was in a car accident in 1984,” Margaret Sadler begins, explaining why she chose to start donating to Queensway Carleton Hospital. “She hit the review mirror – one of her eyes was severed, she had some terrible lacerations on her face, and her jaw was broken. She was taken to the Queensway, where she was attended to right away. She went into the operating room; they operated all night. The doctors did a tremendous job, and you can’t see a scar today.”

Margaret Sadler and her husband, Don, were so impressed with the level of care that they started donating shortly after their daughter was released from the hospital. “One of the girls in the Foundation says that it shows we’ve been donating since 1995. But we were making them long before that – probably since 1985.”

It’s not only their personal experiences with the hospital that spurred them into giving back. “We heard lots of good reports about the hospital, and the staff is always so pleasant when you go in,” Sadler says. “It’s always very welcoming when you walk through the front door. We’ve heard some very good patient experiences involving QCH.”

Her husband Don added his own experiences, mentioning that he’s been to many of the hospitals in Ottawa. “We realized from the exposure we got of the hospitals, that they all needed donations. So we decided to donate to the one that meant the most to us, where it would be the most effective, and where we knew the money would be used for beneficial things.”

Their donations have increased since they started contributing over thirty years ago. “Now as we get older, when a lot of our friends are celebrating birthdays or anniversaries, they don’t want gifts anymore, so we make a donation to the hospital,” Sadler explains.

Last January, Margaret Sadler had a symptom that seemed like a TIA, a mini stroke, and was brought straight to the hospital. She was treated within ten minutes, and sent for tests within three days of the incident. “With my experiences over the years, we just find them very pleasant. I find the hospital very kind and welcoming.”

In fact, any time Sadler or her husband have had to come to Queensway, they’ve been impressed with what they have experienced. “I’ve gone to The James Beach Health Care Centre due to the A-fib issue. The hospital may be a bit smaller, but it’s more personal, and the Volunteers just play such a part in that.” Their level of service always reinforced their decision to

They have been a part of Queensway since it was only eight years old, and the Sadlers have watched it grow from the small hospital it used to be. “You go to the Queensway – other than going to the Heart Institute, which QCH transfers you to – and everything you need is there now. Doesn’t matter what test you need to do – putting on a heart monitor, getting an ultrasound – it’s all there. They’ve got doctors that specialize in [almost all of] the different fields.”

Her husband adds, “For somebody new coming in to the city, this hospital would be the handiest place to go. I find that the more positive the patient is, the more positive the hospital is going to be. They’re going to treat you well.”